



TALITHA O'BRIEN

Talitha is openly addicted to converting impactful vision to thoughtful user experiences, she is the result of customer service agent turned developer turned Front-end Instructor and Student Success Manager. She currently guides adult students through their journeys to being Digital Marketers while automating processes and enthusiastically transitioning her career into the AI revolution.

Talitha's dynamic experience in customer and student success layered on top of her savvy technical foundation empower her order to solve complex problems with finesse and a focus on enabling the student in all she does. She is fascinated by adult learning and wants to further impact learners with her expertise.

CONTACT

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[LinkedIn](#)

SKILLS

- Process analysis and AI automation
- AI Prototyping
- Quality Assurance
- Concise written and verbal communication
- Strategic Thinking
- Technical Documentation
- Remote work
- Teaching/mentoring
- LMS troubleshooting

EDUCATION

Hyperion Dev

Full Stack Web Developer
Bootcamp - 2019

Product School

Product Prioritization Micro-
Certification (PPC) 2025

Product Discovery Micro-
Certification (PDC)
2025

Oslomet University

Practical Pedagogy For Tertiary
Vocational Education Jan 24 - Jan 25

INTERNSHIPS

Product Manager

Stroop Digital (Aug
25 - Jan 26)

IT Business Analyst

London Success Academy (Feb
26 - Present)

EXPERIENCE

Noroff Vocational Academy - Jan 2026 - Pres Student Success Manager

- I am the go-between administration, teachers and students. I facilitate their learning through MS Teams, Zendesk and Moodle.
- I love finding processes to improve for students, such as the administrative tasks of onboarding students during intake, their assignment delivery as well as any resits and extensions.
- Student retention, query resolution and designing operations that best assist their academic needs
- Automating repetitive duties with PowerAutomate and Claude Code in browser

Noroff Vocational Academy Dec 22 - Dec 25 Front-end Development Vocational Educator

- I facilitated learning of HTML, CSS, JavaScript, TypeScript, React as well as Project Methodology and Open Source Projects as their Scrum Master.
- Technical and educational content creation with ClipChamp and Moodle
- Technical API documentation
- I mentored 700+ online students and supported their coding questions, recorded demonstration videos gave feedback on their grading and also worked together in a team to iterate on a LMS for them to improve their learning experience.

LexTego - Jan 22 - Sep 22 Developer

- Agile Startup Software Development with TypeScript, Next JS and KoaJS
- Cross-team collaboration in a remote setting for a startup - concept to [launch OCTIA](#)
- I impactfully reduced 90% duplicated code by abstracting and publishing code to a private package.
- Teamwork and mentoring/supporting team mates and iterating on the launch of OCTIA
- Maintaining and developing API documentation and Telemetry Dashboards (Elastic)

[See more of my work experience on LinkedIn](#)